



AYLESBURY UNITED LADIES & GIRLS FOOTBALL CLUB

Privacy Notice



Privacy policy

Aylesbury United Ladies & Girls Football Club is committed to protecting and respecting your privacy. This notice explains how the club use any personal information we collect about you.

References to “Club”, “we”, “our” or “us” within this privacy notice relate to Aylesbury United Ladies & Girls Football Club.

Any personal data that you provide for the purposes of your membership or the participation in an activity, the Club is the Data Controller and is responsible for storing and processing that data in a fair, lawful, secure and transparent way.

If you have any queries then you can contact us via a team manager, a member of the committee or by emailing: info@aylesburyunitedladiesgirlsfc.com

What information do we collect about you?

You may provide us with information about yourself in a variety of ways, for example by completing forms, corresponding with us by phone, email, social media platforms, and messaging services.

We collect and use your information for a variety of reasons including:

For Membership and Club Management

- processing of membership forms and payments;
- to be able to deal with emergencies (including medical);
- sharing data with members to provide information about club activities, invitation to social events; membership renewals;
- to keep in contact with you about Club matters which may be via various types of communication methods including emails, phone calls, text messages and messaging apps such as Teamer; WhatsApp etc. (Also see section regarding social media).
- club newsletters promoting club activity, information relevant to club policies/procedures; fundraising; Club kit/merchandise; promotions and offers from sponsors;
- publishing of match reports, score lines and team sheets.

For training and competition entry

- sharing personal data with Club Managers/Coaches and/or Officials to administer training sessions;
- sharing personal data with Club Managers/Coaches and/or Officials to administer matches against other Clubs/Teams;



AYLESBURY UNITED LADIES & GIRLS FOOTBALL CLUB

Privacy Notice



- sharing personal data with Club Managers/Coaches and/or Officials to administer entry into events;
- sharing personal data with facility providers to manage access to their site or check delivery standards; and
- sharing personal data with the national Football Association (FA): the county Football Association (Berks and Bucks); Football Leagues: and other competition providers for entry and/or participation in events.

For funding and reporting purposes

- sharing anonymised data with a funding partner as a condition of grant funding e.g. Local Authority;
- analysing anonymised data to monitor club trends; and
- sending occasional club surveys to improve your experience as a club member.

There may be occasions where we use your information which are required by law:

- we may maintain records such as health and safety records and accounting records in order to meet specific legal requirements;
- we ensure, where you will work with children, that you have undergone an appropriate DBS check – this is also carried out with your consent.
- we may respond to requests by government, the Football Association or law enforcement authorities conducting an investigation.

Unless we have explicitly received your permission in advance, we will not intentionally:

- correspond directly with a child (a person Under the age of 18
- share your information with other companies or third parties for marketing purposes;
- use your information for purposes other than those outlined above.

Storage of your Data

We use a third-party company, "Pitch Hero Limited", to host our main member database and club website. Follow these links to see how they protect your data and where they store it:

<http://www.pitchero.com/privacy-policy>

<https://secure.pitchero.com/gdpr>

We limit access to your data just to those club officials and managers who carry out roles that need it to perform the activities outlined above. For example, managers and our trained first-aiders are provided access to player medical and emergency contact information. We remove this access if they no longer need this to carry out their role.



AYLESBURY UNITED LADIES & GIRLS FOOTBALL CLUB

Privacy Notice



We also use dropbox to store copies of contracts that members enter into with the club. Follow this link to their privacy notice:

https://www.dropbox.com/en_GB/privacy

How long do we keep your Data

- We will keep your data as long as you are a member of the club.
- We will aim to remove your information from our records within one year of your membership expiring or de-registering from the club – however, this may not always be possible.
- We will review our member database and other records before the start of each new season to ensure that any information is removed for members who have left the club.
- We will, however, keep results and match reports from previous seasons on our website.

Your rights

Access & Portability

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of the personal information we hold about you, contact us via a team manager, a member of the committee or by emailing: info@aylesburyunitedladiesgirlsfc.com

As a data subject you are not obliged to share your personal data with the Club.

However, if you choose not to share your personal data with us we may not be able to register or administer your membership.

Rectification & Erasure

We want to make sure that your personal information is accurate and up to date. You can update your own personal information at any time by logging onto your account here:

<http://www.aylesburyunitedladiesgirlsfc.com/login> Alternatively, contact us via a team manager, a member of the committee or by emailing: info@aylesburyunitedladiesgirlsfc.com to ask us to correct or remove information.

Cookies

Cookies are text files placed on your computer that we may use to collect standard internet log information and website visitor behaviour information. This information is used to track the use of our website and to compile statistical reports on website activity.

You can set your browser not to accept cookies and the above website tells you how to remove cookies from your browser. However, in a few cases some of our website features may not function as a result.



AYLESBURY UNITED LADIES & GIRLS FOOTBALL CLUB

Privacy Notice



For further information visit www.aboutcookies.org

Social Media and Messaging Platforms

The Club may use social media and messaging platforms such as Facebook; Twitter; Instagram; WhatsApp.

All members are free to join these pages.

Please note that the provider of the social media and messaging platform(s) have their own privacy policies and that the club do not accept any responsibility or liability for these policies.

Please check these policies before you submit any personal data on the club social media pages.

Other websites

Our website contains links to other websites. Aylesbury United Ladies & Girls FC have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them.

This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

The FA Whole Game System and Online Player Registration System

As a Club, we have access to The FA "Whole Game System" for our FA Affiliation process; Charter Standard management and Club administration.

We use the system for the registering of Club and Team League entries; efficient club discipline management and recording; and the monitoring of volunteer training needs.

The system securely creates a lasting history for each player during their participation in football and is updated annually.

The FA has its own Privacy Notice which can be found at: <http://www.thefa.com/public/privacy>

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this web page.

How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you. You can do this via a team manager, a member of the committee or by emailing: info@aylesburyunitedladiesgirlsfc.com